

# The UK's Leading Authority in Cavity Wall Insulation Surveying and Extraction



Tel: 03335 77 66 55

WWW.OSCARONSITE.CO.UK





We are delighted to welcome you to Oscar Onsite, the UK's Leading Authority in Cavity Wall Insulation Extraction, providing full training, assessment, and accreditation with bespoke training through theory and onsite training and support

At Oscar Onsite we pride ourselves in working closely with our members to help them deliver exceptional service and standards to their clients. By engaging with our members and ensuring they have comprehensive knowledge to carry out their work, our members consistently achieve better delivery, quality service and the ultimate client experience. We work with all size firms with the aim that they provide a consistent delivery beyond reproach.

Oscar Onsite deliver different stages of training from induction through to competent person certification having achieved and proven a sound understanding of process and delivery. As an Approved Training Centre, Oscar Onsite can also deliver the Oscar Onsite NVQ Level 2 in Cavity Wall Insulation Surveying and NVQ Level 2 in Cavity Wall Insulation Extraction, the only qualifications of this kind in the UK. Our members will be registered with Trustmark and have access to the Oscar Onsite Cavity Clearance Certification Scheme to prove extraction of insulation and debris is complete to support a refill of insulation.



## **Oscar Onsite services**

Our training and certification packages provide a range of approved contractor schemes that are delivered directly from Oscar Onsite, an industry acknowledged certification body, with a commitment to uphold and improve standards within the home insulation and improvements industry, helping members achieve compliance and market advantage.

With our unique experience, we are able to accurately recognise the skills required to do the best job through training and onsite assessment. We can determine and grow an individual's competence as we work closely with industry on all levels. We develop training programs, approved Installer Schemes and Technical Monitoring services. We also develop and enhance a range of initiatives within many sectors. This helps to ensure that Members are qualified for their trade and better equipped to provide their services with assurance and credibility and feel empowered to do so.

Oscar Onsite also offer NVQ Level 2 in Cavity Wall Insulation Surveying and NVQ Level 2 Cavity Wall Insulation Extraction to comply with PAS2030 / PAS2035.





**CAVITY WALL INSTALLER EXTRACTION TRAINING** 





UKAS CERTIFICATION - BRITISH ASSESSMENT BUREAU





**ACCESS TO CONSUMER FINANCE** 





**OSCAR PROTECT - WATERPROOF PROTECTION** 





PROPERTY CONDITION REPORTING





**COMPLIANT ENERGY REPORTING** 



# THEORY & PRACTICAL TRAINING

Theory and practical training go hand in hand to ensure all operatives work to industry standards and always apply best practice.



# ONSITE TRAINING & CERTIFICATION

Putting theory in to practice with sound advice, training and guidance to ensure all operatives have a sound understanding..



# NVQ LEVEL 2 CAVITY WALL SURVEYING

A unique qualification written by Oscar Onsite to formally enhance the surveying methods around Cavity Wall Insulation.



# NVQ LEVEL 2 CAVITY WALL EXTRACTION

A unique qualification written by Oscar Onsite, providing a formal qualification for those involved in Cavity Wall Insulation extraction.



# CAVITY WALL EXTRACTION TECHNICAL MONITORING

Formally record completed works through intelligent software to protect your business, employees and your clients.



# TRUSTMARK REGISTRAION

Oscar Onsite membership and certification in CWI extraction enables the business to be registered on Trustmark.



#### **CAVITY WALL INSTALLER EXTRACTION TRAINING**

CWI installers can access our courses to ensure extraction and refill are completed within industry and ECO requirements.



#### **UKAS CERTIFICATION BRITISH ASSESSMENT BUREAU**

British Assessment Bureau adopted the Oscar Onsite CWI Extraction Scheme and can enhance members with UKAS Certification.



#### **ACCESS TO CONSUMER FINANCE**

Specially adapted finance available for CWI Extraction includes technical monitoring, instant decision, and high acceptance rates.



#### **OSCAR PROTECT** WATERPROOF PROTECTION

Theory and practical training go hand in hand to ensure all operatives work to industry standards and always apply best practice.



#### PROPERTY CONDITION REPORTING

Almost ready for launch is our industry leading software to offer bespoke survey and reporting service to your clients.



#### **COMPLIANT ENERGY REPORTING**

Almost ready for launch is our industry leading software to offer bespoke heating energy and carbon footprint analysis to your clients.





## **Oscar Onsite Academy**

After several months working alongside a panel from the Cavity Wall Insulation industry, including System Designers, Extraction firms, Insulation Installers and Chartered Surveyors, Oscar Onsite developed in association with the GQA the following NVQ's bespoke for those involved in retro-fit Cavity Wall Insulation.



**NVQ LEVEL 2 - CAVITY WALL INSULATION SURVEYING** 



**NVQ LEVEL 2 - CAVITY WALL INSULATION EXTRACTION** 

The NVQ was designed to support a demand-led approach to skills required by industry with learning in a flexible, responsive, and inclusive manner around current work.

The effectiveness of the new framework was evaluated in a series of tests and trials over a period and evidence generated through the tests and trials, as well as the review programme led to the launch of these unique NVQ's with the GQA. The OSCAR and this qualification are recognised by a number of UKAS Certification bodies.

These unique NVQ's are a work-based qualification which recognises the skills and knowledge a person needs to do a job. The candidate needs to demonstrate and prove their competency in their chosen role or career path. A flexible route to becoming qualified in the workplace with no examinations, with a typical completion time from 3 to 24 months.

#### Benefits your company will receive by doing a course with Oscar Onsite Academy



#### **Employer Benefits**

An effective way of developing staff to a nationally recognised standard which results in improved efficiency and delivery. Proof of the candidate's capability to do their job as it is based on what they can do rather than what they know. On the job training and evidence gathering provides therefore less down time from the employee. Demonstrates a commitment to quality both internally and externally to customers. Ensures employees are up to date with industry standards and best practice.



#### **Employee Benefits**

A practical demonstration of the individual's skills, knowledge and understanding, Certification to demonstrate your employees have met a national standard for an occupational role, Improved employability, and access to a recognised qualification for employees with or without other formal education, empowering employees with a qualification to meet National Occupational Standards.



#### **Client Benefits**

Quite simply customers will be more confident that a job will be done to the highest standard knowing that the person doing the job has a bespoke qualification for the precise job they are hired to perform, and ultimately increase quality of delivery as standard across the UK

Qualifications are now required to indicate the total qualification time (TQT), this is to show the typical time it will take someone to attain the required skills and knowledge to meet the qualification criteria, this qualification has a TQT of 240 hours.

Qualifications are also required to indicate the number of hours of teaching someone would normally need to gain the skills and knowledge to achieve the qualification. These are referred to as Guided Learning Hours (GLH).

The GLH for this qualification is 84.

There is also an entirely optional additional unit, WORKING AT HEIGHTS with a bigger emphasis on safety. If achieved this will appear on the qualification certificate but does not count towards the minimum credit value of the qualification.





# **Technical Monitoring**

OSCAR Onsite have devised the National Occupational Standard with Cavity Wall Insulation Extraction and a robust Technical Monitoring process is vitally important to ensure quality is maintained to a very high standard from everyone involved whether a single extraction or extract and refill.

Members firms submit multiple lines of evidence of works throughout the job and until completion which are then checked manually by a Technical Officer to ensure the works are carried out and verified after which a Clearance Certificate is produced for the homeowner to satisfy building control and homeowner records, and proof of a clear cavity if refill of insulation is to follow which will then be issued with a guarantee.

A varied level of digital and physical Technical Monitoring are in place by Oscar Onsite raising standards every step of the way.

### Why use our Technical Monitoring



#### **Bespoke Technical Monitoring Survey**

Complete on site and digital technical monitoring services for CWI Surveying, CWI Extraction, Property Condition and Energy reports.



#### **Fast submissions**

Our portal's powerful, reporting, and rapid CTS framework makes your submissions fast and simple with a click of a button



#### **Full Compliance checks**

All technical surveys will be manually checked by dedicated trained staff to ensure quality of delivery and service.



THE MARK OF CONFIDENCE SINCE 1969



## **British Assessment Bureau**

The government remains committed to a 68% reduction in greenhouse gas emissions by 2030 and has ambitions to achieve net-zero emissions by 2050. This means that many homeowners will want to make property improvements to make them as energy efficient as possible.

This opens many opportunities for businesses and OSCAR is a recognised standard that is becoming ever more relevant within the industry, with many Local Authorities, Legal firms and insurers requiring evidence of these accreditations to be able to carry out such procedures.

Oscar Onsite are a long-established UK wide accreditation body that provides training and assessments to contractors involved in Cavity Wall Insulation Extraction, to ensure they meet the National Occupation Standards and earn the recognised OSCAR. Oscar Onsite provide foundation training and accreditation and as a GQA Approved Training Centre can also deliver formal NVQ qualifications in Cavity Wall Insulation Surveying and Cavity Wall Insulation Extraction. Oscar Onsite also provide Technical Monitoring and onsite support to members.

British Assessment Bureau has formed a strategic partnership in offering a fully rounded service from Oscar Onsite training through assessments and on to UKAS certification by the British Assessment Bureau. British Assessment Bureau offer internationally recognised, award-winning certification, with UKAS-accredited ISO certificates that all come with the coveted 'Crown & Tick' mark, underlining the security that only comes from Government-backed certification with the confidence that our accredited certificates will be recognised worldwide.



#### We cover:



**England** 



Wales



**Scotland** 



**Northern Ireland** 

## Oscar Onsite find a member

Oscar Onsite members are registered on our Find a Member service where consumers can search for a local certificated firm to survey their cavity wall insulation and offer recommendations and quotes for extraction and refill. Members are all screened and assessed yearly and additionally registered with the only Government endorsed contractor scheme Trustmark.

Finding a recognised firm who have gained the standard from the UK's Leading Authority in cavity wall insulation extraction and offer Technical Monitoring and Clearance Certification through a robust Scheme is vital to improve the biggest single heating energy product in the UK which currently applies to some 17M homes.

Refill is as important as extracting expired insulation and our member links to qualified insulation installers and scheme operators brings a safe and happy ending to expired insulation. Improving the U-value of home across the UK is a marathon, not a sprint!









## **TrustMark**

As a not-for-profit social enterprise, TrustMark takes pride in continually investing in the scheme, supporting Scheme Providers and Registered Businesses to improve consumer protection and standards across all sectors.

TrustMark delivers consumer confidence through its expert network of Scheme Providers and their Registered Businesses. TrustMark Scheme Providers commit to meeting the Framework Operating Requirements and ensuring their Registered Businesses maintain required standards of technical competence, customer service and trading practices.

Established in 2005, TrustMark operates within a Master Licence Agreement issued by the Government's Department for Business, Energy, and Industrial Strategy (BEIS).

TrustMark licences and audits over 35 Scheme Providers with over 15,000 Registered Businesses. These encompass 156 different service types and include everything you might expect: plumbers, electricians, and builders to a few you might not: carpet cleaners, landscape gardeners and leadwork specialists, plus specialist trades such as Cavity Wall Insulation extraction firms.





## **Oscar Protect**

Super hydrophobic wall coatings have been widely tested for durability, thermal insulating properties, breathability, and water repellency, some of which have already been certified by the UKAS accredited testing laboratory, Lucideon. We believe that super hydrophobic coatings will become the benchmark for the building trade generally in the future.

Oscar Onsite are proud to have launched OSCAR Protect, our very own building waterproof product to protect your exterior walls and keep your insulation dry. Members can access our training course and our Technical Monitoring service for installations and to help raise the profile of a new era in exterior coating products. We recognise that the UK is facing significant challenges in its desire to retrofit its housing stock to meet government targets for fuel poverty and carbon reduction and in its desire for everyone to live in a warm, comfortable and energy efficient home, but these challenges bring exciting opportunities for new and innovative coating technologies like **OSCAR Protect.** 

We believe we can contribute to the achievement of such goals by working alongside existing energy saving initiatives which provide products to keep buildings warm and dry – and dry buildings mean less heating costs and improved living conditions for occupants. Once applied, these coatings last between 10-20 years providing many years of comfort as well as reduced maintenance and upkeep. We also feel there is a huge benefit to super hydrophobic coatings being applied to buildings which have been installed with retrofit cavity wall insulation, in that they help to keep any installed cavity wall insulation dry and effective.

OSCAR Onsite provides a full training and technical back-up service, including training and Technical Monitoring to ensure correct application. OSCAR Protect products are only available to OSCAR members and to those who have attended and completed the OSCAR Protect training course. Finance is also available to installers who have attended the Oscar Protect training course which includes training for the Oscar Onsite Technical Monitoring service which is a compulsory process when a customer pays through finance.



## **Approved installer facts**



#### **Insulation Protection**

An added layer of protection for your property and your Cavity Wall Insulation.



#### **Manufacturer Guarantee**

When installed under Oscar guidelines the product comes with a Manufacturer's Guarantee



#### **Added U-Value**

Dry bricks mean less heating energy loss through exterior walls, adding heating energy savings.



#### **Installer Training**

Professional spraying and installation of the product in line with the Oscar training scheme.



#### **Technical monitoring**

Each job recorded start to finish to ensure robust standard and quality of delivery.

Only Oscar Onsite approved installers who complete our rigorous training programs can offer the OSCAR Protect product.





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A varied level of digital and physical Technical Monitoring are in place by Oscar Onsite raising standards ever step of the way.

## Benefits your company will receive as a member



#### Access to finance to boost revenue

Your customer is more likely to buy your products if they can't afford to pay upfront, but can afford finance, therefore securing a job that you may otherwise have lost.



#### TrustMark business listings

As a Member of Oscar Onsite, we can register your business for a listing on Trustmark, a government endorsed quality scheme that covers the majority of home renovation and home improvement sectors, specifically for CWI Extraction.



#### Get access to Oscar Onsite NVO's

Members of Oscar Onsite can access the NVQ Level 2 for CWI Surveying and CWI Extraction. PAS2035 requires all individuals to have or be working towards a formal qualification.



#### Reduce customer cancellations

Seeing the professional way that everything is carried out, and with the support of Oscar Onsite and independent assessments available, it is less likely for a job to be cancelled.



#### **Protect your business**

With all the safeguards in place for the job to be done in the correct way and independent assessments and technical monitoring, your company will be better protected.



#### **Cavity Clearance Certification**

Your customers will be more comfortable knowing that work done is independently inspected, and a Clearance Certificate will prove the job is done correctly and can be used to update building control and apply through ECO for CWI refill.



#### Access to sales materials

You will have the use of the Oscar Onsite Logo and Oscar Onsite ethos, and be searchable in the Oscar Onsite members area for homeowners looking for quality contractor services.



#### Oscar Protect - Weatherproof and Waterproof super hydrophobic coating

Oscar Onsite members can access training and finance for this amazing product which is growing in popularity across the UK, and is only available to registered members.

### Benefits your employees will receive as a member



#### **Education and Training**

This will ensure that all of your employees are up to date and performing at their optimum levels.



#### **Empowerment**

Let your employees know that they play an important part in your team and are valued.



#### **Best practices**

Know that your employees are carrying out industry best practices by being competent.



#### Regulations

Your employees will gain access to current standards and regulations.



#### **Retention and Investment of employees**

You will be able to invest in employees and have the ability to reduce employee turnover.



#### Get access to Oscar Onsite NVO's

Oscar Onsite members and employees will have access to the NVQs delivered by Oscar Onsite Academy.

## Benefits your clients will receive as a member



#### Peace of mind

All installs are independently checked by Oscar Onsite to give peace of mind and company credibility.



#### Satisfactory installer record

Technical monitoring ensures that the work has been completed correctly and to regulatory standards.



#### **Manufacturer Guarantee**

Enhanced record keeping of works to ensure that all guarantees are issued and effective.



#### **Accredited installers**

Clients will be more inclined to instruct an accredited contractor ensuring quality and professional work.



#### **Access to finance**

Oscar Onsite members can access easy repay finance specific for Cavity Wall Insulation Extraction.



#### Find a member

When you become a member with Oscar Onsite, clients will be able to find you with our find a member service.





# The England Amputee Football Association

Oscar Onsite takes its social responsibility very serious for its members, non-members and charities throughout the UK. Through 2021/22, Oscar Onsite has adopted the England Amputee Football Association Charity and have planned along with other fundraising and awareness activities, a Skydive Bonanza. Our Managing Director has been helping support the EAFA Charity and Juniors over the last 24 months with Family Fun Day events; City Centre Charity Bucket Collections; direct sponsorship for football kits and respite events and lots of other things, helping spread the word that Amputee Football is here. Over the coming year of 2022 we hope all of our members will get involved to support the EAFA National Squad, Seniors and Juniors and help Oscar Onsite raise vital funds to support the charity and spread the word and tremendous work all those involved do. You can follow the EAFA Charity on Facebook. @theeafa. The England Amputee Football senior team also play in the World Cup in 2022, so an ideal time to get involved, show your support, make a donation and maybe even join in a Skydive event

The England Amputee Football Association's aim is to provide all amputees, people with congenital limb deficiencies and persons with restricted use of limbs, the opportunity to play football locally, nationally and internationally. Whether you are a cancer survivor, ex or serving military, or limbless/limb impaired for any other reason, everyone is welcome to try this fantastic sport. You don't need crutches to play this game!

Where possible EAFA will engage with and direct new players, of any age, to a local club where they can access football at the level best suited to them. EAFA support, co-ordinate and help set up the new Amputee Football clubs or "turn up & play" sessions across the country and ensure that these teams provide recreational football and have access to competitive football as part of our development strategy.

The EAFA can only do this with your kind support. So, if you would like to help us provide this service and support the athletes at all levels please visit the EAFA Charity page on the Oscar Onsite website where you can read about all the hard work everyone has been doing to support the charity and find out more about our Skydive event and links to the EAFA website and Social media pages and other EAFA news.

#### Thanks for your very much needed support.





## "You're not alive until you Skydive"

Oscar Onsite sponsored Skydive 2022 Take to the Skies and Support the EAFA Charity

Take part in a Tandem Skydive from as high as 15,000ft.

Get sponsorship and help raise funds to cover the cost of the Skydive and raise vital funds to support the England Amputee Football Association Charity

**#Oscaronsiteskydive2022** 

OSCAR ONSITE
HEXAGON TOWER
MANCHESTER
M9 8GQ

Tel: 03335 77 66 55

Email: office@oscar-onsite.co.uk

Web: www.oscaronsite.co.uk



# We are social



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